



SAFETY MEASURES TO PREVENT THE SPREAD OF COVID-19 AT HOSTAL DE LA GAVINA

Cleaning and disinfection

- The Hotel counts with a Risk Prevention Committee exclusively responsible for the analysis and implementation of all prevention measures in accordance with mandatory health standards and recommendations issued by health authorities.
- Strict cleaning and disinfection protocols in all rooms and public areas of the Hotel.
- Registration control of all cleaning and disinfection actions of the Hotel.
- Exclusive use of approved cleaning and disinfection products following the UNE-EN 14476 standard.

Protection equipment

- The use of a mask will be mandatory in the Hotel by both employees and guests. Personnel with direct contact with the public will wear FFP2 masks.
- Temperature control for all guests upon arrival at the Hotel and all staff on a daily basis at the beginning of their working day.
- Hydro-alcoholic disinfectant gel available in all areas of the Hotel.
- Protection kit available for guests in all rooms.

Prevention measures

- The Hotel will carry out the PCR Test and the Serology Test for the detection of the Covid-19 virus on each and every one of its workers.
- All staff will receive complete training on prevention measures against the spread of Covid-19 so that they know how to act at all times.
- Defined protocol of how to act in case of emergency due to contagion.
- Distancing measures at all times with our guests and among the staff, emphasizing the control of accesses and exits from the facilities.
- Express check-in and check-out available to all customers.
- Strict hygienic control of food according to HACCP standards
- Control of capacity in all the restaurants and bars of the Hotel with separation of tables by 2 meters each.
- Assignment of table by a person in charge of the restaurant at all times.
- Menus available digitally in all restaurants and bars via QR code or through the web www.lagavina.com
- Room Service will be delivered at the entrance door of the room to avoid any physical contact between the guest and the staff of the Hotel.
- The mini-bar service will be à la carte.
- The Transfers service will only be with vehicles disinfected with ozone.